



620 Skyline Drive – Jackson, Tennessee 38301 731-541-5000 On the web: wth.org

April 1, 2021

RE: Patient Financial Assistance Services

West Tennessee Healthcare, as a part of its mission and commitment to the communities it serves, offers financial assistance to patients who qualify for medically necessary and non-elective services. Uninsured patients at Camden General Hospital will receive a discount of 50% of gross charges. Uninsured patients at Milan General Hospital and Bolivar General Hospital will receive a 60% discount of gross charges. Uninsured patients at Jackson-Madison County General Hospital and West Tennessee Healthcare North Hospital will receive a 55% discount of gross charges. Uninsured patients at West Tennessee Healthcare Dyersburg Hospital will receive a 65% discount of gross charges. Uninsured patients at West Tennessee Healthcare Volunteer Hospital patients will receive a 55% discount of gross charges.

Additionally, patients may be approved for discounts of 40%, 60%, or 100% of all medically necessary charges. Qualification is determined by financial information provided by the patient. Patients eligible for assistance will not be charged more than amounts generally billed.

Applications of the Financial Assistance program and the Financial Assistance Policy can be obtained, free of charge, online at www.wth.org, by phone request to Patient Financial Assistance Services at (731) 541-5000, or in person or paper copies by mail request to Patient Financial Assistance Services at Jackson-Madison Co. General Hospital, 620 Skyline Dr. Jackson, TN 38301, or at any location of the above mentioned hospitals.

If assistance is needed in completing the application, or to submit applications with proof of income, please contact Patient Financial Assistance Services by phone at (731) 541-5000 or in person at Jackson-Madison Co. General Hospital, 620 Skyline Dr. Jackson, TN 38301.

Translations into Spanish for this summary, the Financial Assistance policy and application are available upon request from Patient Financial Assistance Services by phone at (731) 541-5000, online at www.wth.org, or at any location of the above mentioned hospitals.